



SAFETY DATA SHEET REFRESH DESCALER

Commission Regulation (EU) No 2015/830 of 28 May 2015.

SECTION 1: Identification of the substance/mixture and of the company/undertaking

1.1. Product identifier

Product name REFRESH DESCALER
Product number 800-301-0505
Container size 750mL

1.2. Relevant identified uses of the substance or mixture and uses advised against

Identified uses Detergent.

1.3. Details of the supplier of the safety data sheet

Supplier COVENTRY CHEMICALS LTD
 WOODHAMS RD
 SISKIN DRIVE
 COVENTRY
 CV3 4FX
 Tel: +44 (0) 02476639739
 Fax: +44 (0) 02476639717
 Email: sales@coventrychemicals.com

Contact person For content of safety data sheet: sds@coventrychemicals.com

1.4. Emergency telephone number

Emergency telephone +44 (0) 1865407333 (Strictly for emergencies only: incidents involving damage to human health and/or the environment)

National emergency telephone number In case of a medical emergency following exposure to a chemical call NHS Direct in England or Wales 0845 46 47 or NHS 24 in Scotland 08454 24 24 24

SECTION 2: Hazards identification

2.1. Classification of the substance or mixture

Classification (EC 1272/2008)

Physical hazards Not Classified
Health hazards Eye Dam. 1 - H318
Environmental hazards Not Classified

2.2. Label elements

Pictogram



Signal word Danger

Hazard statements H318 Causes serious eye damage.

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Precautionary statements

P280 Wear protective gloves/ protective clothing/ eye protection/ face protection.
 P305+P351+P338 IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.
 P310 Immediately call a POISON CENTER/ doctor.
 P102 Keep out of reach of children.
 P501 Dispose of contents/ container in accordance with local regulations.

Contains D-GLUCOPYRANOSE, OLIGOMERIC, C8-10 GLYCOSIDES

Detergent labelling < 5% non-ionic surfactants, < 5% perfumes, Contains LINALOOL

2.3. Other hazards

This product does not contain any substances classified as PBT or vPvB.

SECTION 3: Composition/information on ingredients

3.2. Mixtures

CITRIC ACID ANHYDROUS	5-10%
CAS number: 77-92-9	EC number: 201-069-1
	REACH registration number: 01-2119457026-42-XXXX
Classification Eye Irrit. 2 - H319	Classification (67/548/EEC or 1999/45/EC) Xi;R36.

D-GLUCOPYRANOSE, OLIGOMERIC, C8-10 GLYCOSIDES	1-5%
CAS number: 68515-73-1	REACH registration number: 01-2119488530-36-XXXX
Classification Eye Dam. 1 - H318	Classification (67/548/EEC or 1999/45/EC) Xi;R41.

The Full Text for all R-Phrases and Hazard Statements are Displayed in Section 16.

SECTION 4: First aid measures

4.1. Description of first aid measures

General information Provide eyewash station.

Inhalation Move affected person to fresh air at once. Rinse nose and mouth with water. Get medical attention if any discomfort continues.

Ingestion Never give anything by mouth to an unconscious person. Do not induce vomiting. Rinse mouth thoroughly with water. Get medical attention if any discomfort continues.

Skin contact Rinse immediately with plenty of water. Remove contaminated clothing. Get medical attention if irritation persists after washing.

Eye contact Rinse immediately with plenty of water. Remove any contact lenses and open eyelids wide apart. Continue to rinse for at least 15 minutes. Get medical attention if symptoms are severe or persist after washing. Show this Safety Data Sheet to the medical personnel.

4.2. Most important symptoms and effects, both acute and delayed

General information Provide eyewash station.

Skin contact Prolonged contact may cause redness, irritation and dry skin.

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Eye contact The product is irritating to eyes and skin. Prolonged or repeated exposure may cause the following adverse effects: Irritation and redness, followed by blurred vision. Corneal damage. Risk of serious damage to eyes.

4.3. Indication of any immediate medical attention and special treatment needed

Notes for the doctor No specific recommendations.

SECTION 5: Firefighting measures

5.1. Extinguishing media

Suitable extinguishing media The product is not flammable. Use fire-extinguishing media suitable for the surrounding fire. Foam, carbon dioxide or dry powder.

5.2. Special hazards arising from the substance or mixture

Hazardous combustion products Thermal decomposition or combustion products may include the following substances: Oxides of carbon. Toxic gases or vapours.

5.3. Advice for firefighters

Protective actions during firefighting Control run-off water by containing and keeping it out of sewers and watercourses.

Special protective equipment for firefighters Wear positive-pressure self-contained breathing apparatus (SCBA) and appropriate protective clothing.

SECTION 6: Accidental release measures

6.1. Personal precautions, protective equipment and emergency procedures

Personal precautions For personal protection, see Section 8. Treat the spilled material according to the instructions in the clean-up section. Take care as floors and other surfaces may become slippery.

6.2. Environmental precautions

Environmental precautions Collect and dispose of spillage as indicated in Section 13. Do not discharge into drains or watercourses or onto the ground.

6.3. Methods and material for containment and cleaning up

Methods for cleaning up Stop leak if safe to do so. Absorb in vermiculite, dry sand or earth and place into containers. Flush contaminated area with plenty of water. Avoid the spillage or runoff entering drains, sewers or watercourses.

6.4. Reference to other sections

Reference to other sections For personal protection, see Section 8. See Section 11 for additional information on health hazards. For waste disposal, see Section 13.

SECTION 7: Handling and storage

7.1. Precautions for safe handling

Usage precautions Provide adequate ventilation. Avoid spilling. Avoid contact with skin and eyes. Wear protective clothing as described in Section 8 of this safety data sheet. Avoid breathing vapour/spray. Do not mix with other household chemical products. Do not mix with acid.

Advice on general occupational hygiene Good personal hygiene procedures should be implemented. Do not eat, drink or smoke when using this product. Wash skin thoroughly after handling. Take off contaminated clothing and wash it before reuse. Use appropriate hand lotion to prevent defatting and cracking of skin.

7.2. Conditions for safe storage, including any incompatibilities

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Storage precautions

Store in tightly-closed, original container in a dry, cool and well-ventilated place. Store at room temperature. Keep out of the reach of children. Keep away from heat, hot surfaces, sparks, open flames and other ignition sources. No smoking.

7.3. Specific end use(s)

Specific end use(s)

The identified uses for this product are detailed in Section 1.2.

SECTION 8: Exposure Controls/personal protection

8.1. Control parameters

CITRIC ACID ANHYDROUS (CAS: 77-92-9)

DNEL	Available hazard data do not support the need for a DNEL to be established for other health effects.
PNEC	<ul style="list-style-type: none"> - Fresh water; 0.44 mg/l - Marine water; 0.044 mg/l - STP; >1000 mg/l - Sediment (Freshwater); 34.6 mg/kg - Sediment (Marinewater); 3.46 mg/kg - Soil; 33.1

D-GLUCOPYRANOSE, OLIGOMERIC, C8-10 GLYCOSIDES (CAS: 68515-73-1)

DNEL	<p>Workers - Inhalation; Long term systemic effects: 420 mg/m³</p> <p>Workers - Dermal; Long term systemic effects: 595000 mg/kg/day</p> <p>General population - Inhalation; Long term systemic effects: 124 mg/m³</p> <p>General population - Dermal; Long term systemic effects: 357000 mg/kg</p> <p>General population - Oral; Long term systemic effects: 35.7 mg/kg</p>
PNEC	<ul style="list-style-type: none"> - Fresh water; 0.176 mg/l - Marine water; 0.0176 mg/l - Intermittent release; 0.27 mg/l - STP; 560 mg/l - Sediment (Freshwater); 1.516 mg/l - Sediment (Marinewater); 0.152 mg/l

8.2. Exposure controls

Protective equipment



Appropriate engineering controls

Provide adequate ventilation.

Eye/face protection

Eyewear complying with an approved standard should be worn if a risk assessment indicates eye contact is possible. Unless the assessment indicates a higher degree of protection is required, the following protection should be worn: Tight-fitting safety glasses. Personal protective equipment for eye and face protection should comply with European Standard EN166.

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Hand protection	Chemical-resistant, impervious gloves complying with an approved standard should be worn if a risk assessment indicates skin contact is possible. It is recommended that gloves are made of the following material: Polyvinyl chloride (PVC). Rubber (natural, latex). Neoprene. Nitrile rubber. Polyethylene. To protect hands from chemicals, gloves should comply with European Standard EN374.
Other skin and body protection	Wear appropriate clothing to prevent repeated or prolonged skin contact. Use appropriate hand lotion to prevent defatting and cracking of skin.
Hygiene measures	When using do not eat, drink or smoke. Good personal hygiene procedures should be implemented. Wash hands and any other contaminated areas of the body with soap and water before leaving the work site. Use appropriate skin cream to prevent drying of skin.
Respiratory protection	Respiratory protection not required.
Environmental exposure controls	Avoid releasing into the environment.

SECTION 9: Physical and Chemical Properties

9.1. Information on basic physical and chemical properties

Appearance	Liquid.
Colour	Clear Colourless.
Odour	Perfumed.
pH	pH (concentrated solution): 2.00
Relative density	~ 1.030
Solubility(ies)	Soluble in water.
Explosive under the influence of a flame	Not considered to be explosive.
Comments	Information given is applicable to the product as supplied.

9.2. Other information

Other information	Not relevant.
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SECTION 10: Stability and reactivity

10.1. Reactivity

Reactivity	There are no known reactivity hazards associated with this product.
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10.2. Chemical stability

Stability	Stable at normal ambient temperatures.
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10.3. Possibility of hazardous reactions

Possibility of hazardous reactions	Not applicable.
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10.4. Conditions to avoid

Conditions to avoid	Avoid exposure to high temperatures or direct sunlight.
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10.5. Incompatible materials

Materials to avoid	No specific material or group of materials is likely to react with the product to produce a hazardous situation.
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10.6. Hazardous decomposition products

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Hazardous decomposition products No known hazardous decomposition products.

SECTION 11: Toxicological information

11.1. Information on toxicological effects

Toxicological effects No information available.

General information This product has low toxicity.

Ingestion May cause irritation. Symptoms following overexposure may include the following: Stomach pain. Nausea, vomiting. Diarrhoea.

Skin contact Skin irritation should not occur when used as recommended. Prolonged or repeated exposure may cause the following adverse effects: Irritation. Redness. Dryness and/or cracking. Mild dermatitis, allergic skin rash.

Eye contact Irritating to eyes. May cause serious eye damage. Severe irritation, burning, tearing and blurred vision. Corneal damage.

SECTION 12: Ecological Information

Ecotoxicity There are no data on the ecotoxicity of this product. Not regarded as dangerous for the environment.

12.1. Toxicity

Toxicity Not considered toxic to fish.

12.2. Persistence and degradability

Persistence and degradability There are no data on the degradability of this product. The surfactant(s) contained in this product complies(comply) with the biodegradability criteria as laid down in Regulation (EC) No. 648/2004 on detergents. Data to support this assertion are held at the disposal of the competent authorities of the Member States and will be made available to them at their direct request, or at the request of a detergent manufacturer.

12.3. Bioaccumulative potential

Bioaccumulative potential No data available on bioaccumulation.

12.4. Mobility in soil

Mobility The product is water-soluble and may spread in water systems.

12.5. Results of PBT and vPvB assessment

Results of PBT and vPvB assessment This product does not contain any substances classified as PBT or vPvB.

12.6. Other adverse effects

Other adverse effects None known.

SECTION 13: Disposal considerations

13.1. Waste treatment methods

General information Do not discharge into drains or watercourses or onto the ground.

Disposal methods Dispose of waste to licensed waste disposal site in accordance with the requirements of the local Waste Disposal Authority. Reuse or recycle products wherever possible.

SECTION 14: Transport information

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General The product is not covered by international regulations on the transport of dangerous goods (IMDG, IATA, ADR/RID).

14.1. UN number

Not applicable.

14.2. UN proper shipping name

Not applicable.

14.3. Transport hazard class(es)

No transport warning sign required.

14.4. Packing group

Not applicable.

14.5. Environmental hazards

Environmentally hazardous substance/marine pollutant

No.

14.6. Special precautions for user

Not applicable.

14.7. Transport in bulk according to Annex II of MARPOL and the IBC Code

Transport in bulk according to Not applicable.

**Annex II of MARPOL 73/78
and the IBC Code**

SECTION 15: Regulatory information

15.1. Safety, health and environmental regulations/legislation specific for the substance or mixture

National regulations	The Control of Substances Hazardous to Health Regulations 2002 (SI 2002 No. 2677) (as amended).
EU legislation	<p>Regulation (EC) No 1907/2006 of the European Parliament and of the Council of 18 December 2006 concerning the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH) (as amended).</p> <p>Commission Regulation (EU) No 453/2010 of 20 May 2010.</p> <p>Regulation (EC) No 1272/2008 of the European Parliament and of the Council of 16 December 2008 on classification, labelling and packaging of substances and mixtures (as amended).</p> <p>Commission Directive 2000/39/EC of 8 June 2000 establishing a first list of indicative occupational exposure limit values in implementation of Council Directive 98/24/EC on the protection of the health and safety of workers from the risks related to chemical agents at work (as amended).</p> <p>Commission Decision 2000/532/EC as amended by Decision 2001/118/EC establishing a list of wastes and hazardous waste pursuant to Council Directive 75/442/EEC on waste and Directive 91/689/EEC on hazardous waste with amendments.</p> <p>Commission Regulation (EU) No 2015/830 of 28 May 2015.</p>
Guidance	<p>Workplace Exposure Limits EH40.</p> <p>ECHA Guidance on the Application of the CLP Criteria.</p> <p>ECHA Guidance on the compilation of safety data sheets.</p> <p>COSHH Essentials.</p> <p>Technical Guidance WM2: Hazardous Waste.</p>

15.2. Chemical safety assessment

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No information available.

SECTION 16: Other information

Abbreviations and acronyms used in the safety data sheet	DNEL: Derived No Effect Level. PBT: Persistent, Bioaccumulative and Toxic substance. PNEC: Predicted No Effect Concentration. MARPOL 73/78: International Convention for the Prevention of Pollution From Ships, 1973 as modified by the Protocol of 1978.
Revision comments	New revision number applied to comply with Commission Regulation (EU) No 2015/830 Of 28 May 2015' NOTE: Lines within the margin indicate significant changes from the previous revision.
Revision date	12/06/2017
Revision	2
Supersedes date	13/12/2016
SDS number	21616
Hazard statements in full	H318 Causes serious eye damage. H319 Causes serious eye irritation.

This information relates only to the specific material designated and may not be valid for such material used in combination with any other materials or in any process. Such information is, to the best of the company's knowledge and belief, accurate and reliable as of the date indicated. However, no warranty, guarantee or representation is made to its accuracy, reliability or completeness. It is the user's responsibility to satisfy himself as to the suitability of such information for his own particular use.